

Our fees from 1 December 2018

Doctor Charges

A standard consultation is 15 minutes. Please prioritise the things you wish to discuss. Generally, the doctor can only cover 1 – 2 things per consultation.

Registered and funded patients

Age	GMS	ACC	Initial consult
Children under 14 years	No charge	No charge	No charge
Children 14 – 17 years	\$41.00	\$41.00	\$75.00
Adults 18 – 24 years	\$54.00	\$52.00	\$87.00
Adults 25 – 64 years	\$57.00	\$52.00	\$87.00
Adults 65+ years	\$54.00	\$52.00	\$87.00

Registered and funded patients (with CSC card)

Age	GMS	ACC	Initial consult
Children under 14 years	No charge	No charge	No charge
Children 14 – 17 years	\$12.50	\$25.00	\$12.50
Adults 18+ years	\$18.50	\$25.00	\$18.50

Non-registered patients (casual patients)

Age	GMS	ACC
Children under 14 years	\$45.00	No charge
Children 14 – 17 years	\$80.00	\$41.00
Adults 18+	\$87.00	\$52.00

Nurse Charges

Registered and funded patients

Age	GMS	ACC
Children under 14 years	No charge	No charge
Children 14+ years	\$25.00	\$15.00

Please note: For all casual patients, an extra \$10 is added to the above prices.

Registered and funded patients (with CSC card)

Age	GMS	ACC
Children under 14 years	No charge	No charge
Children 14 – 17 years	\$12.50	\$15.00
Adults 18+	\$18.50	\$15.00

Repeat Prescription Charges

Service	Charge
Standard prescription (2 working days)	\$20.00
Faxed or urgent prescription	\$28.00
Prescription posted to home address	\$23.00

Other Charges

Service	Charge
Saturday consultations	Extra \$12 on top of standard fee
Drivers medical (<74 years)	\$87.00
Drivers medical (74+ years)	\$99.00
Minor surgery (including follow ups)	\$250.00 - \$290.00
Joint injections	\$85.00 - \$105.00
Home visits	\$150.00

A note about...

Community Service Cards (CSC)

The government now automatically updates us with your community services card number and expiry date when we bring your name up on our system. However, please let us know if the information is incorrect by showing us your valid CSC card.

Cancellations

If you are unable to keep your appointment, please call reception to cancel. We reserve the right to charge a non-attendance fee up to the full cost of your appointment.

Payment of Accounts

Bank account for payments is Westpac PMC Wellington LTD

03 0558 0166886 26. Unless prior arrangements are in place, payment on the day is requested. If paying by internet banking, we allow up to 10 working days for accounts to be settled with an administration charge of \$5 added to accounts over 10 days.

For issues concerning payment of an account, please contact Vicki Prebble Practice Manager on 04 380 8855, as it may be possible to pay accounts in small manageable automatic payments and there may also be other ways we can help.

We review our overdue accounts regularly. Non-response to overdue account reminders may result in a referral to Baycorp Debt Collection Agency and incur an additional \$20 charge as well as costs applied by the collection agency which can be significant. This can also affect your credit rating.

Lower cost general practice visits

We are changing things to make visits to this general practice more affordable for you, your family and whānau.

There are two main changes:

1. People with a Community Services Card (CSC) and their dependants aged 14 to 17 years who are enrolled with us will pay less for their general practice visits.
 - An adult with a CSC won't pay more than \$18.50 for a standard visit with a doctor or nurse and young people aged 14 to 17 years, who have a parent or caregiver with a CSC will be charged no more than \$12.50.
2. All children aged 13 and under enrolled with us won't be charged a fee for a standard visit with a doctor or nurse, or:
 - an after-hours fee at participating clinics or pharmacies
 - the regular \$5 prescription fee.

Fees for extended consultations, procedures and extra services, such as certificates or equipment, may still be charged.

Anyone who is not enrolled in this practice should talk to our reception staff for more information.

To find out how to get a CSC, you can either look online at workandincome.govt.nz/CSC or call 0800 999 999. You will automatically qualify for a CSC if you are receiving an accommodation supplement or live in public housing. The card will be sent to your residential address.



TO FIND OUT MORE



TALK to
your general
practice team



TALK
to your
pharmacist



VISIT
[www.health.govt.nz/
visiting-a-doctor](http://www.health.govt.nz/visiting-a-doctor) OR
www.workandincome.govt.nz



CALL
Healthline on
0800 611 116



CALL
Ministry of Health
on 0800 855 066



Lower cost general practice visits

Frequently asked questions

What do I need to do?

To be eligible for lower cost visits you must be enrolled. If you are not enrolled, additional fees will apply.

It doesn't cost anything to enrol, talk to your reception staff if you would like subsidised general practice care.

Changes for Community Services Card (CSC) holders

I think I am eligible for a CSC, how do I apply?

Some people are automatically entitled to a CSC, while others may have to apply.

CSCs are issued by Work and Income. You can ask about your eligibility and get an application form in any of these ways:

- download an application form from the Work and Income website (workandincome.govt.nz/CSC).
- call Work and Income on 0800 999 999 and ask for a CSC
- fax Work and Income using the Deaf Link free-fax service 0800 621 621
- call into a Work and Income service centre.

Who is eligible for a CSC?

Applications for a CSC are assessed by Work and Income. You may be eligible for a CSC if you:

- are 16 years or over (not a dependant child)
- are a New Zealand citizen or permanent resident
- normally live in New Zealand and intend to stay here
- have, or have applied for, refugee or protection status.

You'll also need to be:

- on a low income, or
- living in public housing, or
- receiving an accommodation supplement.

For more information please visit the Work and Income website (workandincome.govt.nz/CSC) or call 0800 999 999.

Why aren't all general practices offering lower cost visits to CSC holders?

Lower cost visits for CSC holders will become available from 1 December 2018. Most general practices are offering the lower cost visits, and more are expected to offer them over time.



Lower cost visits include dependants of CSC holders – what does this mean?

Enrolled CSC holders and their dependants aged 14-17 years are eligible for lower cost standard day-time consultations with a nurse or doctor at their general practice. This does not include visits to an after-hours clinic.

Will CSC holders get lower cost injury-related visits?

Most practices will offer lower cost visits for CSC holders for injury-related visits that are covered by ACC. To find out whether your general practice is offering lower cost ACC visits, check their website or ask at your practice.

Lower cost general practice visits for children aged 13 and under

Are children aged 13 and under eligible to receive zero fee after-hours services?

Yes, children aged 13 and under are eligible for zero fee visits at participating after-hours clinics.

Children aged 13 and under will not be charged the regular prescription fee (usually \$5) at participating after-hours pharmacies. Ask your pharmacist where to find these services.

Will ACC visits be covered for children aged 13 and under?

Most practices will provide zero fee injury related visits for children aged 13 and under.

What happens if I take my 13 year old to a practice where they are not enrolled?

If you take your child elsewhere a fee may be charged. Check with the practice you are visiting to find out if there will be a fee. Make an appointment with your usual practice if you can.

Will there be a charge for my child's prescription?

There will be no charge for a standard prescription (usually \$5) for your child aged 13 and under.

The costs for medicines that are not fully funded by PHARMAC will stay the same.

Pharmacies may charge for extra services such as delivering medicines or special packaging (ask your pharmacist about any possible fees).



TO FIND OUT MORE



**TALK to
your general
practice team**



**TALK
to your
pharmacist**



VISIT
[www.health.govt.nz/
visiting-a-doctor](http://www.health.govt.nz/visiting-a-doctor) OR
www.workandincome.govt.nz



CALL
Healthline on
0800 611 116



CALL
Ministry of Health
on 0800 855 066